



Snow Service – Sidewalk Crew Team Lead

Availability for 24/7 on-call duty during winter weather events

Location: 504 Farmer Street, Plymouth, MI 48170

Status: Seasonal, Full-Time Green Season Available

Compensation: \$20.50 - \$25.00 Per Hour

Average Seasonal Wage: Winter Season - Weather Dependent

Reports To: Director of Operations & Field Supervisor

Position Overview

As **Snow Service - Sidewalk Crew Team Lead**, you will be at the forefront of snow and ice management, operating a range of hand tools and small equipment to efficiently clear jobsites, walkways, and traffic areas. Your tasks will encompass snow plowing, salting, truck loading, and other activities aimed at controlling snow and ice accumulations. Given the unpredictable nature of winter weather, you are expected to be available 24/7 to respond promptly to snow or ice events on designated sites. This role is crucial in ensuring effective snow and ice management, requiring a combination of technical skills, leadership, and a commitment to responsiveness in adverse weather conditions.

About the Company

At Transitions Outdoor Services "TOS" we don't just create and maintain landscapes; we cultivate environments that inspire, rejuvenate, and leave a lasting impression. As a leader in the landscaping industry, we take pride in our commitment to excellence, innovation, community, technology, and our people. Our passion for transforming and maintaining outdoor spaces into breathtaking works of art is matched only by our dedication to fostering a collaborative and empowering workplace.

If you're looking to be part of a dynamic team where your skills are valued, your ideas are heard, and your contributions make a real impact, Transitions Outdoor Services is the place for you. We invite you to grow with us, contribute to both our success and yours, and be a key player in shaping the future of the landscape industry. Discover the possibilities at Transitions Outdoor Services. Your journey to a fulfilling career in landscaping begins here.

Benefits

- Medical, Dental & Vision Insurance
- 401(k) Retirement Savings Plan
- Paid Time Off
- Bonus Structure
- Incentive Programs
- Paid Industry Training
- Paid Industry Certifications
- Company Outings & Breakfasts
- Ice Machine and Jobsite Perks
- Year-Round Career Opportunities
- Personal & Professional Growth Opportunities

Core Capabilities & Qualifications

- Previous experience and knowledge in the snow management industry.
- Ability to operate and oversee the maintenance of landscaping equipment.
- Understanding of safety regulations and practices.
- Quality and client focused.
- Effective communication skills, both verbal and written.
- Team oriented and leadership skills.
- Excellent listening skills.
- Excellent problem-solving abilities.
- Strong time management and organization skills.
- Responsibility and dependability.
- Ethical and integrity driven.

Responsibilities & Duties

- Supervision and Leadership
 - Lead a team of snow professionals, ensuring they understand their responsibilities and work efficiently.
 - Provide clear instructions, guidance, and training to team members.
 - Motivate and inspire the team to meet and exceed performance expectations.
- Project Management
 - Plan and organize daily work schedules, ensuring that tasks are completed on time and within budget.
 - Allocate resources effectively, including equipment, manpower, and materials.
 - Coordinate with other departments or teams as necessary to streamline project workflows.
- Quality Control
 - Conduct regular inspections to ensure that snow management tasks meet established quality standards.

- Address any issues promptly and implement corrective actions.
- Uphold a commitment to delivering high-quality services to clients.
- Client Communication
 - Interact with clients to understand their expectations and address any concerns.
 - Provide updates on project progress and ensure client satisfaction.
 - Act as a liaison between the client and TOS.
- Equipment Maintenance
 - Oversee the maintenance and proper use of snow equipment.
 - Ensure that all tools and machinery are in good working condition.
 - Report any equipment malfunctions and coordinate repairs.
- Safety Compliance
 - Enforce safety protocols and guidelines to ensure a secure working environment.
 - Conduct safety meetings and training sessions for the team.
 - Investigate and report any accidents or incidents promptly.

Work Conditions

- Ability to work with hand tools, power tools, small engine equipment, and materials.
- Ability to lift a minimum of 50 lbs. repeatedly through an entire work shift.
- Ability to work in a fast-paced environment.
- Requires good manual dexterity.
- Excellent stamina is required.
- Work near heavy equipment and other vehicles on a regular basis.
- Work outdoors in various conditions including heat, humidity, rain, dust, noise, snow, and cold.

Transitions Outdoor Services is a drug-free workplace. As a condition of employment, team members may be required to pass pre-employment drug testing and participate in random drug tests during their active employment.

Transitions Outdoor Services is an equal opportunity employer and values diversity. All employment decisions are decided based on qualification, merit, and business need. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, or national origin.